

## Member Eligibility Search in EZ-NET: A Step-by-Step Guide

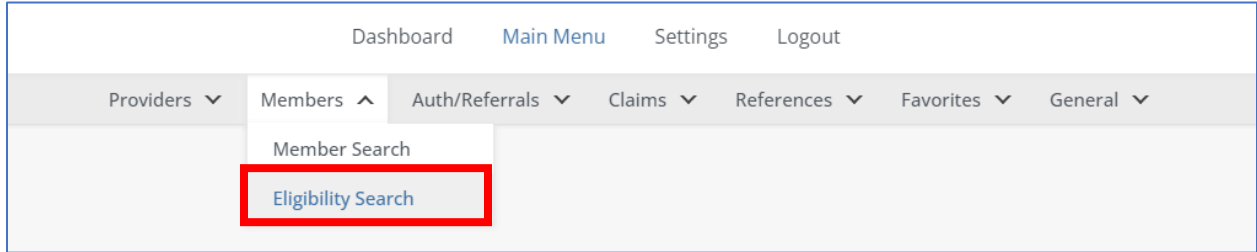
**Step 1:** Access EZ-NET by navigating to <https://nemsmsso.org> and selecting **PROVIDER PORTAL (EZ-NET)**, then click **Login** on the upper-right hand corner of the page.

The screenshot shows the NEMS Medical Services website interface. On the left is a navigation menu with the following items: HOME, PROVIDERS, MEMBERS, CARE COORDINATION & MANAGEMENT, ABOUT US, CAREERS, CONTACT US, and FIND A DOCTOR. The 'PROVIDER PORTAL (EZ-NET)' link is highlighted with a red box. Below the menu is contact information for NEMS MSO. In the top right corner, there is a 'Login' button with a gear icon, also highlighted with a red box. A login form is overlaid on the page, featuring a 'Username' field, a 'Password' field with an eye icon, and 'Cancel' and 'Login' buttons. A 'Forgot Username/Password?' link is located below the buttons.

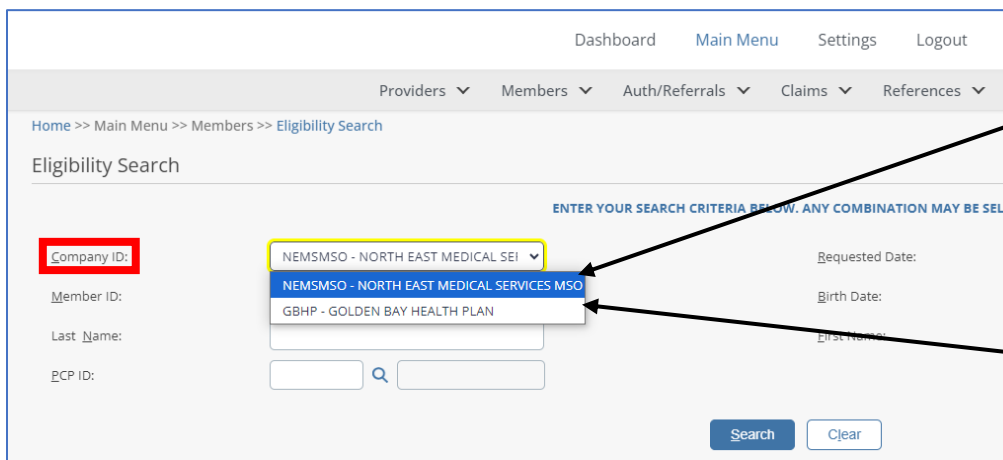
**Step 2:** Select **Main Menu** once you login to EZ-NET.

The screenshot shows the EZ-NET dashboard navigation bar with the following options: Dashboard, Main Menu (highlighted with a red box), Settings, and Logout. Below the navigation bar, a red message states: "Please Contact Administrator to set your widgets."

**Step 3:** Select the **Members** module and choose **Eligibility Search** on the drop-down menu.



**Step 4:** Select the correct **Company ID**.



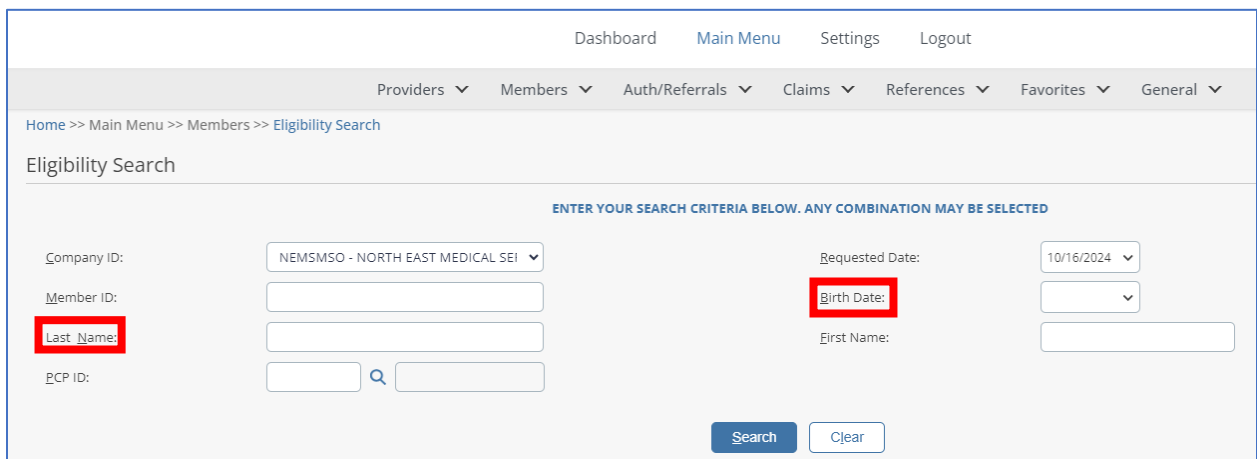
**Company ID**

NEMSMO should be used for members of the following plans:

- San Francisco Health Plan
- Anthem Blue Cross
- Santa Clara Family Health Plan
- Alignment Health Plan
- PACE

GBHP should be used for members of Health Net & Golden Bay Health Plan.

**Step 5:** Input the **Birth Date AND Last Name** of the member.



**Step 6:** Select **Search** and view member eligibility information below.

Dashboard Main Menu Settings Logout

Providers Members Auth/Referrals Claims References Favorites General

Home >> Main Menu >> Members >> Member Search

### Eligibility Search

ENTER YOUR SEARCH CRITERIA BELOW. ANY COMBINATION MAY BE SELECTED

Company ID: NEMMSO - NORTH EAST MEDICAL SEI  
 Member ID:   
 Last Name:   
 PCP ID:

Requested Date: 10/16/2024  
 Birth Date:   
 First Name:

Member ID	Member Name	HealthPlan Code	Birth Date	Date Requested	From Date	Thru Date	PCP Coverage YN	PCP Copay	PCP Coinsurance	Specialist Coverage YN	Specialist Copay	Specialist Coinsurance	Coverage YN	Base Deductible	Current Deductible
[REDACTED]															

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